What is Doctor On Demand?

No more waiting rooms, no more scheduling hassles. Doctor On Demand lets you see a doctor right away. All from your mobile device or computer.

Within minutes you’ll be connected via video with a board-certified physician. They can diagnose, treat and even prescribe if necessary. Think of it like having your own personal doctor on call.

How does a video visit work?

The Doctor On Demand app works with any smartphone, tablet, or computer with a front-facing camera. You can download the app from the App Store, Google Play, or access care via DoctorOnDemand.com.

Through live video, our hand-picked doctors review symptoms and medications, perform an exam, and recommend a treatment plan. Our providers are available within minutes or by appointment. You can also schedule a visit with one of your favorite providers at any time that works for you.

Doctor On Demand has the highest ratings and most reviews¹

- More 5-star reviews than all first-generation telemedicine providers combined
- 87% Recommended Doctor On Demand to a friend or colleague³
- App Store: 4,560 Total reviews, 4,318 5-star reviews
- Google Play: 13,487 Total reviews, 11,565 5-star reviews

¹As of February 16, 2016
²American Well, MD LIVE, and Teladoc
³Doctor On Demand quantitative research (N=2400)
What can we treat?

Doctor On Demand physicians treat hundreds of conditions – including 18 of the top 20 issues seen in urgent care and the ER. Each one of their board-certified doctors, psychologists and psychiatrists were trained in, and are based in, the U.S.

Top Medical Issues: Cough, cold, flu, rash, pink eye, sports injury, bug bite, urinary tract infection, vomiting, travel issues, and sore throat.

Mental Health: Depression, anxiety, work-related stress, relationship issues, smoking-cessation, ADHD, mood changes, trauma, and eating disorders.

How much does it cost?

Effective January 1, 2018 eligible participants of the IBEW Local 347 Health and Welfare Fund will have access to services provided by Doctor on Demand at no cost to them.

How to get started

1. Download the app
   Visit the App Store, Google Play, or text ENROLL to 68398

2. Click Sign Up and follow the screen prompts. You will need to add IBEW 347 as your employer, not your insurance carrier and continue to follow screen prompts for verification. Call Doctor On Demand Support for assistance 1-800-997-6196.

Join the millions using Doctor On Demand

To learn more, visit: DoctorOnDemand.com

*Doctor On Demand operates subject to state laws. As of August 1, 2017 medical services are available in all 50 states and the District of Columbia. Doctor On Demand is not intended to replace an annual, in-person visit with a primary care physician. **Doctor On Demand physicians do not prescribe Controlled Substances, and may elect not to treat or prescribe other medications based on what is clinically appropriate.